

Forrest Masters' Notes on Managing a Large Research Group

January 9, 2015

1. General
 - a. Eliminate or reduce variability in your workflow
 - b. Be present and continuously engage students
 - c. Continuously optimize and streamline your operation
 - d. Enforce organization and rigor to reduce mistakes and improve work products
 - e. Consider technology and atmosphere as investments
2. Delegation
 - a. Hire a right hand (e.g., lab manager, post-doc) to advise and help you lead your group
 - b. Assign her or him responsibilities related to OPS hiring, tracking expenditures, safety compliance, group travel, and other activities unrelated to writing proposals, papers, etc.
 - c. Undergrads should report to grad students or the right hand, not you
 - d. Establish a ceiling on the number of hours an undergraduate can log per day
3. Organization
 - a. Design and enforce use of templates for papers, presentations, agendas
 - b. Use Dropbox to share files with students. Maintain standard filing and naming schemes
 - c. Avoid letting students keep details in their head
 - d. Use document scanners
4. Interaction
 - a. Schedule standing group and individual meetings on a recurring day in a week
 - b. Do not schedule travel, guest visits, or anything else that interrupts this schedule
 - c. Install Lync or another chat software for your students to reach you
5. Standards of conduct
 - a. Magic word = professionalism (e.g., collegiality, following up, presentation)
 - b. Discourage personal issues crossing over into work
 - c. Enforce regular working hours
6. Research-specific items
 - a. Employ 1-2 people that are technology savvy (e.g., trained to use HPC, LabVIEW)
 - b. Require development of detailed experimental plans prior to starting work. Crowdfund these documents with stakeholders, industry or colleagues to get feedback
 - c. Be vigilant about keeping students on task
 - d. Use (external) deadlines, milestones and events to accelerate activity
 - e. Use papers as milemarkers or deliverables (e.g., three papers for dissertation)
 - f. Kick back student authored documents with deficient grammar / spelling
7. Recruitment and termination
 - a. There is no magic formula, however auto-didactic people that follow instructions and work well with others usually perform well
 - b. Immediately remove anybody that lowers morale, misses appointments/deadlines, or is not fully committed to meeting responsibilities
 - c. If you smell smoke... terminate early, not late. Rarely do bad situations reverse course
8. Travel
 - a. Reduce your travel time or eliminate travel where possible to stay available
 - b. Use undergrads to drive you to in-state meetings so you can work. Send post-docs and PhD students in your place when appropriate
 - c. Send PhD students to major conferences
9. Expenditures
 - a. Use enterprise reporting to monitor spending, including checking your returned/residual accounts. Don't fly blind
 - b. Get Pcards for your students. The Right Hand should approve. Use a document scanner